Overall Comments:

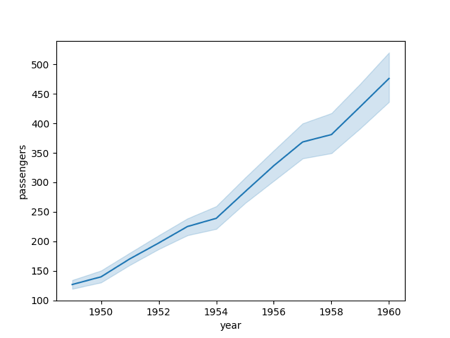
1. Remove byline from page tab (Summary: Executive Overview, etc)

Summary Page:

1. HIPPA compliant sticker can move to the bottom of the page, doesn’t need to be different for each page (remove from all pages)
2. $1.2M / $1.85M is confusing, keep $1.2M, I believe you want to show forecast vs actual maybe that can be something to click and see or on another page
3. Rename “Active patients” card to “Active Panel Size”
4. Add a Number of Telemedicine patients card
5. Instead of Care Coordination, Write “% Under CCM”, and remove the denominator 94/95
6. Instead of average hba1c keep “% of patients with in-control Hba1c (Hba1c<7%)”
7. Remove Set Alert Targets from summary page (may be there can be another administration page to have these)
8. Remove Next steps
9. Trends : make separate graphs for:
   1. % In control Hba1c
   2. 30 day readmission rate change to “30-Day ED Visit or Hospitalization” slightly cleaner since we are looking at outpatient only so “readmission” may not be the most accurate term
   3. % Under CCM

Finance Dashboard:

1. Three cards: Profit, Revenue, Cost (remove care management alignment)
2. Remove: $425K / $450K, keep only $425K
3. Below the three cards divide the page into two sections: Revenue and cost
4. Detailed Cards for Revenue section :
   1. Average Revenue per patient in panel
   2. Payer mix distribution ( current pie chart is fine may consider drill down for private by each provider)
   3. Table for Revenue for top 5 CPT code with two columns, CPT code, Revenue in <Month>
   4. Revenue Source Split Pie Chart
      1. Revenue from In Person Visits
      2. Revenue from CCM
      3. Revenue from DSMT
      4. Revenue from Telemedicine
      5. Revenue from Labs
5. Detailed cards for cost section
   1. Average cost per patient in panel
   2. Cost per visit
   3. Labor Cost
   4. Other Costs (lab tests etc can go here)
   5. Pie chart for labor cost by : Physician, Nurse, Technician, Care Manager,
6. Payer revenue trend is fine
7. Revenue prediction should have different dates (in the future and should have a shaded range to show 95% confidence interval) kind of like this random example I got :



1. Add trend line for Revenue Split: (In person , telemedicine etc from point 13 d

Operational Dashboard Remove current organization, organize by the following:

Include cards for the following:

1. Patient wait time
   1. Average wait time for new appointments
   2. Time to Third next available appointment
2. Patient metrics
   1. No-show rate
   2. % of telemedicine visits
   3. % of patients with assigned PCP/endocrinologist
3. Appointment Metrics
   1. Time per visit (new vs. follow-up)
4. Utilization of providers
   1. Care managers
   2. Physicians
5. Workforce Metrics
   1. Number of Care Managers
   2. Number of Physicians with active panel
6. Workload Metrics
   1. Panel size per provider
      1. Care Manager
      2. Physician
   2. Overtime hours for provider
      1. Care manager
      2. Physician
7. CCM
   1. Average care manager time per patient
   2. Number discharged in month
   3. Number enrolled in month

Remove all currnt trends and replace by the following:

1. Wait time for new appointment
2. Time to third next available appointment
3. No show rate
4. % of telemedicine visits
5. Remove these cards:
6. Hidden Trends in Patient Flow
7. Denominator from metrics
8. Number of chronic patients
9. Readmission rate
10. Care coordination
11. Utilization

Clinical Dashboard:

Here also remove denominators from metrics, I have indicated which will have prediction

1. % of patients with controlled HbA1c (<7%) (this will have prediction)
   1. CCM
   2. Non CCM
2. % of patients with recent HbA1c test (last 6 months)
   1. CCM
   2. Non CCM
3. % of patients with hypertension control (<140/90)
   1. CCM
   2. Non CCM
4. % of patients with >2 co-morbodities
   1. CCM
   2. Non CCM
5. % enrolled in DSME (Diabetes Self-Management Education)
6. “30-Day ED Visit or Hospitalization” (this will have prediction)
7. Top 5 patients with highest ED visits past quarter
8. Top 5 patients with most inpatient LOS(length of stay) past quarter

Remove: Bone Health Screening, Hypoglycemia Risk, High-Risk Patients Requiring Attention, HbA1c Trends & Predictions, Patient Risk Distribution, High-Risk Patients, Clinical Insights, Predicted HbA1c Progression, Predicted Visit Frequency, Resource Allocation, Patient Engagement

**Patient dashboard\**

**Just to clarify, we are nor providing patient view, currently Epic mychart does that, our objective is not to replace mychart, so I think we should do away with individual patient dashboard**

**Updated Comments for Summary**

1. Remove denominator from all metrics X/Y
2. Remove % complete bar from all
3. Just to be realistic % under ccm should be around 30%
4. Telemedicine should be also 30%, also my bad it should be % telemedicine visits rather than telemedicine patients
5. Average Revenue per patient in panel should be average revenue per patient per month, and it should be something like $120
6. Revenue trend forecast line should be a different color, slightly lighter shade and the confidence intervals should be shaded as well
7. Average cost per patient in panel, should be average cost per patient per month and something like $85